

MEETING MINUTES - 2/28/2017

In Attendance: Lee Anderson, Steve Bale, Beverly Bavaro, Edward Corbett, Miguel Diaz-Bonilla, Thomas Dobbert, Ricky Genz, Patrick Guiberson, Scott Huber, Ygnacio Vazquez-Guzman, David Misner, Bo Murdock, Ted Plaggemeyer, Amanda Sabiniano, Brandy Scarnati, Barbara Walden, Scott Weissman, Amy Williams

Absent: Peter Miller, Chris Quantrell, Quenten Riccomini

Tech Committee Webpage

- Webpage is updated. We will be adding the dates to the site after this meeting. The site includes the mission, membership, and minutes.

IT RAP Requests

- Upgrade of wireless system in SIER, CCC, and Facilities. Another request is in for the MWS campus.
- Request for centralized ReaderBoard Software – prior software company went out of business so a request has been made to centralize all the tv monitor reader boards across campus. These are used to send departmental messages as well as mass message across the whole campus. The new software will continue to allow departments to have access to upload their own files to the ReaderBoards. More to follow if/when the RAP request is approved and a vendor identified.
- Request for administrative/faculty computers - \$80k. Need to replace aging computers. Up to \$1200 for laptops, Macs, or non-standard desktop PCs, difference will be paid for by department.
- Request for a desk for the computer lab station in SIER 109. Lab coordinator is currently using a table as a desk.

XEROX

- Xerox stopped supporting current billing system so had no choice but to upgrade the Xerox printers. Delay in roll out was caused because of the personnel change in the XEROX company – original roll out was to be December 2016. A suggestion is to have instructions precise and consistent.

Texting/Mongoose

- Tested it out for Winter and Spring session. Sent out 430 on first Wednesday of semester. After 24 hours 196 students have logged in. Recently, scholarship area sent out 8500 text messages and as a result 154 applications had been submitted with 200 plus drafts.
- Current contract is a one-year license with 100,000 text messages. If any department wants to use it, please contact WebCollege. This seems to be a better solution for contacting students. Also, this is a different texting solution from the emergency system, e2Campus. E2Campus is only for emergencies and campus closures.

SCS Meeting

- System Computing Services provides Internet connectivity and support for our student information systems. New leadership at SCS. Jerry Gomolka is our new representative. Nothing will change with our access to the information that we currently have access to. IT is hopeful that this will create a better relationship with SCS.

Virtual Tour

- Web Services and IT are working with Student Services with a vendor named UVisit.com to create an online tour of our website. The filming will be done the first weekend of May with leadership done by Helen Scott and her team. They will have 15 stops at multiple campus sites to capture our entire college. 3-year contract. Interactive. Bi-lingual.

Replacement Cycle - Summer

- New computers will decrease boot up time. New replacements set for SIER, EDSN, MDWS, HTC. Changed time to purchase replacements with Tech Fee reserves to accommodate the actual replacement of the machines in the Summer. Final price tag would be around \$364, 384. This is purely paid for by student tech fees.

RAP Requests for iPads/Apple TVs

- Using Apple products very often requires enabling Bonjour – Apple's network protocol. IT cannot support and approve of Bonjour due to security concerns. Suggestion is to put out standards on what IT can support. The requested tablets would be used in the classroom – but IT currently does not support tablets. Suggestion is to get feedback from faculty that are currently using tablets and determining whether a change of direction/preference needs to be addressed. Not having IT manage mobile devices poses many risks for the campus.

Next meetings:

March 28, 2017 in RDMT 211 at 10 a.m.

April 25 – location TBA at 10 a.m.

May 9 in RDMT 211 at 10 a.m.