

# HELPING STUDENTS SURVIVE SO THEY CAN SUCCEED

2017 NISOD BREAKOUT SESSION

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RENO, NEVADA

# **SOME NUMBERS...**

- \*A recent Wisconsin HOPE Lab study of 33,000 students at 70 community colleges in 24 states found:
  - 50% are housing insecure
  - 66% have low food security

#### \*Among Pell grant recipients:

- 60% are housing insecure; 16% are homeless
- 64% have low food security

#### \*Among non-Pell grant recipients:

- 44% are housing insecure; 12% are homeless
- 28% have low food security







# **Poverty Interrupted**



"...people's minds are less efficient when they feel they lack something — whether it is money, time, calories or even companionship."

(Safir and Mullainathan, 2013)



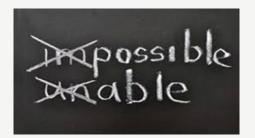
# **Design Principles:**



**Cut the costs** 



**Create slack** 



Reframe and Empower In conditions of scarcity, people demonstrate:

- Challenges with planning ahead
- Difficulties with problem-solving
- Short-sighted decisionmaking
- Self-defeating actions

#### WHO DO YOU NEED TO GET STARTED?

#### **COME ONE, COME ALL**

# COME ONE COME ALL

\*ANYONE
(ADMINISTRATION,
FACULTY, STAFF)
WITH A HEART OF
SERVICE AND A
WILLINGNESS TO
HELP.

-CURRENTLY WE
HAVE AN AD HOC
COMMITTEE OF 16
\*WHO IS HAVING
PARALLEL
CONVERSATIONS?

#### VITAL CAMPUS REPRESENTATION

- \* IN ORDER TO MAKE SURE WRAP-AROUND SERVICES ARE PROVIDED, YOU MUST HAVE AT LEAST ONE REPRESENTATIVE FROM THE FOLLOWING AREAS:
  - -FACULTY
  - -STUDENT SERVICES (Career/Reentry, Counseling, Disability Resources, Financial Aid )
  - -STUDENT GOVERNMENT

# WHAT DO YOU NEED TO GET STARTED?

- \*This is an organic process.
  - -You do not need to be an official committee to do this.

- \*Like-minded individuals with hearts and minds ready to help students and create "slack".
  - -You may find different faculty and staff already trying to help students in different ways. This committee will serve to unite common interests.

# WHERE CAN THIS BE DONE?

- \*Consider the availability on-campus and consider the needs of multiple locations (if any).
  - -This program can be housed just about anywhere...
    - I. The food bank on our main campus is located in the counseling office.
    - 2. Our monthly meetings are held in the SGA office, but can be held in any available space on-campus.
    - 3. We have a second food bank in a former storage room at a second campus.

# WIZARD'S WAREHOUSE @ TMCC

**Dandini Campus** 



**Meadowood Campus** 



Remember, this is an organic process...start with what you already have:

#### Resource Fair (2013)

Occurred once per semester with major community agencies and resources on campus to help students fulfill an unmet need



#### OPEN TO ALL STUDENTS, FACULTY, STAFF, AND COMMUNITY MEMBERS!

VARIOUS COMMUNITY ORGANIZATIONS
WILL BE AVAILABLE EACH FRIDAY DURING
THE SPRING 2016 SEMESTER!

THESE ORGANIZATIONS WILL BE ABLE TO PROVIDE RESOURCES, INFORMATION, AND SERVICES IN A PRIVATE SETTING.

MEETING WITH THESE ORGANIZATIONS

CAN ALSO BE CONFIDENTIAL.

WOULD YOU LIKE TO PRE-SCHEDULE A TIME FOR A PRIVATE APPOINTMENT WITH ANY OF THE ORGANIZATIONS WHILE THEY ARE ON CAMPUS?

EMAIL US AT DIVERSIT®TMCC.EDU

# Drop-In Fridays

#### in the NRAP Lounge

- FRIDAY, FEBRUARY 19 COMMUNITY HEALTH ALLIANCE
  HEALTH CASE SERVICES SERVINE AND INCOMMUNITY
- FRIDAY, FEBRUARY 26 HANDS OF HOPE
- FOOD ASSISTANCE TO THE WORKING IMPOVERSHED

   FRIDAY, MARCH 4 CRISIS CALL CENTER SASS ADVOCACY TEAM
- FRIDAY, MARCH 4 CRISIS CALL CENTER SASS ADVOCACY TEAM
   FREE CONFIDENTIAL CRISIS INTERVENTION SERVICES FOR SURVIVORS OF SEXUAL ASSULT AND THEIR FAMILY/FRENDS
- FRIDAY, MARCH 11 COMMUNITY HEALTH ALLIANCE
- FRIDAY, MARCH 18 PLANNED PARENTHOOD
- PROVIDING EDUCATION, AVDOCACY, AND HEALTH CARE SERVICES

   FRIDAY, MARCH 25 CAAW COMMITTEE TO AID ABUSED WOMEN
- FRIDAY, APRIL 1 SAFE EMBRACE

  FRIDAY, APRIL 1 SAFE EMBRACE
- PROVIDING INFORMATION AND SERVICES FOR DOMESTIC VIOLENCE SURVIVORS AND THEIR CHILDREN

   FRIDAY, APRIL 8 WOMEN AND CHILDREN CENTER OF THE SIERRA
- DIAFER BANK AND PROVIDING RESOURCES FOR WOMEN TO ESCAPE OR AVIOD POVERTY

   FRIDAY, APRIL 15 BUILD OUR CENTER
- LORIQ COMMUNITY CENTER AND ORGANIZATION PROVIDING EDUCATION AND RESOURCE INFORMATION
  FRIDAY, APRIL 22 COMMUNITY HEALTH ALLIANCE
- HEALTH CARE SERVICES SEGN-UP AND INFORMATION

   FRIDAY, APRIL 29 NORTHERN NEVADA HOPES
- COMMUNITY HEALTH CENTER PROVIDING INFORMATION, RESOURCES, AND SCREENIN
- FRIDAY, MAY 6 BRISTLECONE
  ADDICTION RECOVERY RESOURCES AND INFORMATION

#### DROP IN!

#### NRAP LOUNGE - RDMT 325 J

ORGANIZED BY THE TMCC STUDENT RESOURCES TEAM
COMMUNITYRESOURCES.TMCC.EDU
775-673-7094

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**Drop-In Fridays (2014)** 

### **RESOURCE FAIR 2017**

32 Community Agencies and Organizations...



...and a pre-fair networking event

Resource Fair and Drop-In Fridays



#### **Resource Page:**

Wanted an easy-to-locate webpage of information that could be continuously updated

# **TMCC RESOURCES PAGE**

- http://www.tmcc.edu/ reentry/student-resources/
  - Childcare
  - Clothing
  - Counseling
  - Disabilities
  - Education
  - Emergency ResourceHotline



- Financial Literacy
- Food General Assistance
- Housing/Shelter
- Medical
- Mental Health/Substance Abuse
- Spiritual
- Transportation

- Employment and Training
- Family

#### **Realization**



#### Interaction



#### Connection

As the Resource Page was being constructed, we realized that there were programs already in action at our school that sought to address some of the needs of the students:

-Individual Faculty

-Re-Entry Program

-Suicide Prevention Program



#### **Setting Up a Food Pantry**

- \*There's no need to go it alone or to re-invent the wheel
  - -What agencies in your community already address the need of food scarcity?
  - -TMCC partnered with the Food Bank of Northern Nevada
- \*Are there other schools in your community addressing the issue of food scarcity?
  - -The University of Nevada Reno already had a successful pantry
- \*What can your school commit to in terms of space, time, and people? (Be honest in your assessment).
  - -Originally, our pantry was by appointment only, then as we became more comfortable it grew to a set day and time and emergency appointments as needed.

# PARTNERING WITH THE FOOD BANK – FOOD BANK PICK-UP





#### **Food Pantry**

Since July 2016:

138 Students

687 Total People



**Emergency Resource Fund** 

#### **Setting up an Emergency Fund**

- \*Explore existing resources; start where you are (we started with \$50 in Fall 2015)
  - -Look to your Foundation for assistance
  - -Are there other scholarship funds with the same purpose?
  - -Collaborate with Financial Aid to ensure no impact on financial aid award
- \*Develop a process that works for you
  - -Determine criteria and an application process
  - -Consider having a follow-up procedure

#### **TMCC Emergency Fund**

- \*Beginning Balance (9/1/2015): \$50
- Combined with another fund (7/1/2016):
   \$2,066.93
- 2016 Employee Payroll Deduction Allocation: \$900
- Student Government Association Allocation (2/1/2017): \$10,000
- Total amount awarded to students for 2016/2017: \$5,324.90
- Ending Balance: \$7,642.03

# **EMERGENCY FUND NEEDS**

- Bus Passes
- Car Payments
- Medical Expenses for Children
- Childcare

- Tuition Payments
- Dental Work
- Compassionate Airfare
- Bill Payments

# A WORK IN PROGRESS: CHALLENGES AND SUCCESSES ALONG THE WAY

#### **CHALLENGES**

Volunteers

Piecemeal Committee
 without Dedicated Staff

#### **SUCCESSES**

- Student work positions created and local high school students who need community service hours are utilized.
  - Volunteer Training Manual In-Progress
- Committee meetings take place at a predetermined set day and time with the understanding that everyone may not be able to attend.
- Secured TMCC facilities vehicle for food pick-up

# A WORK IN PROGRESS: CHALLENGES AND SUCCESSES ALONG THE WAY CHALLENGES SUCCESSES

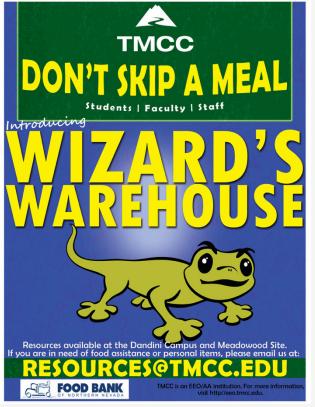
• Understanding Policies

• Spreading the Word

- The Food Bank has its own policies we have to adhere to at all times
- We have to know what money can be spent on and in what time frame
  - Work in conjunction with the Financial Aid Office
- An Open-House for Faculty and Staff
  - Asked for donations of popular items
- "Fill-a-Bag, Fill, Your Heart" Campaign
  - February 2016 and 2017
- Professional Development
  - Poverty Simulation in Partnership with the Food Bank

# **SPREADING THE WORD...**





### **NEXT STEPS...**

#### **EMERGENCY HOUSING**

- What resources are available in your community?
  - We are partnering with a local hotel
- What will be the process?
- What is the liability for the College?

#### **POLICY AND PROCESS**

- Start with what you can consistently manage.
  - It is ok to start with an informal process
- Look for other models
- Define and Develop
- Revisit and Refine

# **HELPFUL LINKS AND RESOURCES**

- Referencing and Reviewing this Presentation
  - tmcc.edu/vpss/wizards-warehouse/
- Information about TMCC's Emergency Fund
  - https://www.tmcc.edu/foundation/downloads/emergency-resource-fund/
- Supplemental Reading/Information
  - Ideas 42 White Paper on Poverty
    - <a href="http://www.ideas42.org/blog/project/poverty-interrupted/">http://www.ideas42.org/blog/project/poverty-interrupted/</a>
    - http://www.ideas42.org/blog/project/postsecondary-education/
  - Mullainathan, S. & Shafier, E. (2013). Scarcity: The new science of having less and how it defines our lives. New York, New York: Henry Holt and Company, LLC.



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