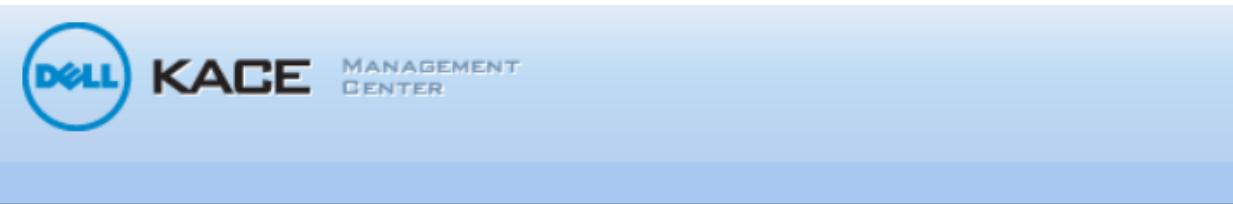

HOW TO DOWNLOAD SOFTWARE TO YOUR TMCC OFFICE COMPUTER

Connect to the TMCC Software Download Portal - KACE

1. The software portal (KACE) allows users to install licensed and available software on demand without having a technician visiting the workstation.
 - a. Open your browser and go to: <http://kbox.tmcc.edu/>
 - b. Login (username): Use your TMCC network login username
 - c. Password: Use your TMCC network login password
 - d. Organization is "ADMIN".
 - e. Click the "Login" button.



Welcome to the TMCC Software Download Portal

Please use your TMCC username and password to log in. In the Organization field type in the word "admin" without quotes.

Once logged in, you will find downloadable software packages for your TMCC and home computer. License restrictions apply. Please contact the TMCC Helpdesk for further information. (673-7800 or helpdesk@tmcc.edu)

The "My Computer" tab offers additional information about your TMCC workstation. Your home computer will not be able to display any information here.

Login (user name):	<input type="text" value="jdoe"/>
Password:	<input type="password"/>
Organization:	<input type="text" value="ADMIN"/>
<input type="button" value="Login"/>	

- f. Once you have successfully logged into KACE, you will see software that is available for install. Only software with "Install" in the title can be used in self-service mode. Software with the word "Home Use" can be downloaded and installed on TMCC employee's home computers. These home-use applications however, require administrative rights to install, and are therefore not applicable for on-campus computers.

DELL KACE MANAGEMENT CENTER

Welcome Software Library My Computer

Software Library

The following software packages are available for download. Use "Search" & "View" to navigate to specific software titles.
Found 11 packages.

Software Title [categories] ↓	Version
Google Cloud Connect for Microsoft Office	2.0.2026.3768
Home Use - Symantec 32bit	12.1
Home Use - Symantec 64bit	12.1
Home Use - Symantec Mac	12.1
Install Google Chrome	8.0.552.224
Install iTunes [iTunes 10]	10.2.1.1
Install Microsoft Office Professional Plus 2010 [Microsoft Office 2010]	14.0.4763.1000
Install Microsoft Office Project MUI (English) 2010	14.0.6029.1000
Install Microsoft Visio Premium 2010	14.0.6029.1000
Install Mozilla Firefox 4.0.1 (x86 en-US)	4.0.1
Install Mozilla Firefox 4.0.1 (x86 en-US)	4.0.1

- g. Click on the desired software to start the installation process. Some of the installs are configured to be "silent" in order to avoid requiring user intervention. In those cases the install will be performed in the background and the application will be available once the installation process has finished. Please also note that some installs might require a reboot.

DELL KACE MANAGEMENT CENTER

Welcome Software Library My Computer

Software Library: Info & Download

Install: Install Microsoft Visio Premium 2010

Additional Notes
Visio Premium for TMCC computers

Install
Click the "Install Now" button to begin the installation process:

Install Now

[Printer Friendly Version]

- h. Once the install is completed, click on the "Back to Library Home" button in the top right corner of the Software Library: Info & Download screen. This will return you to the Software Library screen.
- i. Click on the 'Logout' button in the top right corner of the Software Library screen.